

KPMG Consulting – Verizon Responses regarding New Jersey Exception Report #9

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| Exception #: | 9 |
| Component: | KPMG Consulting CLEC Specific C2C Reports for September are not populated with all KPMG Consulting production transactions. |
| Domain: | Metrics |
| Date Uncovered by KPMG: | 11/27/00 |
| Date VERIZON Received: | 11/27/00 |
| Date VERIZON Responded: | 12/05/00; 2/13/01 (1 st Revision) |
| Date of KPMG Consulting Responded: | 1/31/01; 03/08/01 |
| KPMG Summary Statement and | Without accurate Carrier-to-Carrier reports, CLECs will be unable to determine whether or not they are receiving the levels of service mandated in the New Jersey Carrier-to-Carrier Guidelines. |
| KPMG Consulting Response: | <p><u>KPMG Consulting’s 03/09/01 Reply to Verizon’s 12/05/00 Response:</u></p> <p>KPMG Consulting performed analysis on the December data month and compared results to the December C2C Report.</p> <p>It was discovered that change controls have been implemented that cause fixes in the Verizon systems.</p> <p>In the absence of any other activity or information, KPMG Consulting closes Exception #9 for testing purposes.</p> |
| VERIZON Response: | <p><u>12/05/00 Response to Exception</u></p> <p>The KPMG Consulting CLEC (WLA and 9995) AECNs are identified by Verizon as test AECN’s. Verizon identifies them in this manner to ensure that they are identified and removed from the Aggregate CLEC C2C report each month. To produce a KPMG CLEC Specific report Verizon must extract for the specific AECN. Verizon failed to do this in some domains in September.</p> <p>Verizon has rerun the KPMG CLEC specific report for September. This report has been provided to KPMG and the NJ Board.</p> |
| KPMG Consulting Response: | <p><u>KPMG Consulting’s 01/31/01 Reply to Verizon’s 12/05/00 Response</u></p> <p>KPMG Consulting completed analysis of the November 2000 KPMG Consulting CLEC Specific Carrier-to-Carrier Report.</p> <p>13.49% of Ordering metrics were not populated with KPMG Consulting production transactions.</p> |
| VERIZON Response: | <p><u>Verizon’s 02/13/01 Reply to KPMG Consulting’s 01/31/01 Response</u></p> <p>Verizon has reviewed the files for the KPMG CLEC specific Ordering</p> |

metrics that were not populated for the November C2C report.

For Metrics:

OR 2-03 S UNE & Resale
OR 2-04 S UNE & Resale
OR 3-01 A UNE & Resale
OR 4-01 A UNE & Resale
OR 4-02 A UNE & Resale
OR 4-04 A UNE & Resale
OR 4-05 A UNE & Resale
OR 7-01 P UNE & Resale
OR 7-01 L UNE

Verizon agrees with KPMG's finding. The KPMG CLEC specific report is produced as an ad hoc file. The November source file contained a format error, which caused these metrics not to populate correctly. This process is used for the sole purpose of creating the KPMG CLEC specific reports; therefore other CLEC reports are not affected. The source format has been corrected.

For Metrics:

OR 4-06 A UNE & Resale
OR 4-07 A UNE & Resale
OR 4-08 A UNE & Resale

Verizon disagrees with KPMG's finding. These metrics are reported from SORD. A review of the SORD file contains no WLA data.

For Metrics:

OR 4-10 A UNE & Resale
OR 4-11 A UNE & Resale

These metrics were UD through the November data month, therefore no KPMG CLEC specific data should be reported.